

CANCELLATION POLICY

1. Upon receiving the cancellation notification from the guest, the owner puts regulation:
 - If a guest cancels their booking up to 2 months before the start of their stay, total deposit minus the bank fee is returned back to the guest.
 - If the guest cancels their booking within 2 months of the start of their stay, owner is not obligated to return deposit money.
2. If the guest doesn't appear at the destination until the end of the first day of stay and doesn't contact the owner about his late he loses rights for the accommodation and return of the deposit. There is always a possibility that guest finds an alternative user for the same reservation, but guest has to inform the owner few days before about that.
3. The owner has the right to retain the entire sum paid if the guest leaves the accommodation unit prior to the date agreed upon.
4. If the guest wants to cancel the accommodation that he has reserved, he has to do it by e-mail.